

# SAJE Technology

## Environmental Control Unit Warranty

**HARDWARE:** SAJE Technology LLC (“SAJE Technology”) warrants to the original end user (Customer) that this product will be free from defects in workmanship and materials for one (1) year from the date of original purchase from SAJE Technology. **This warranty does not cover physical damage to the surface of the product, including breakage, cracks or scratches on either the base unit or handset.** This warranty also does not apply if anyone other than an authorized SAJE Technology representative opens the casing for the product or if damage or failure is caused by misuse, accident, natural occurrences such as fire or flood, modifying the product’s components, or operating the product in an unsuitable environment or in a manner for which it is not intended. Customers will be charged for all product repairs for damage or failure not covered by this warranty.

SAJE Technology’s sole obligation under this warranty shall be, at SAJE Technology’s option and expense, to replace the product or part with a comparable product or part or repair the product or part. Replacement products or parts may be new or reconditioned. SAJE Technology warrants any replaced or repaired product or part through the end of the warranty plan. All products or parts that are replaced become the property of SAJE Technology. Accessory products, as listed in the applicable SAJE Technology documentation, are not covered under this warranty. SAJE Technology shall not be responsible for Customer’s software, firmware, information, or memory data contained in, stored on, or integrated with any products returned to SAJE Technology for repair, whether under warranty or not, labor for installation is not covered as part of this warranty.

**SOFTWARE:** SAJE Technology warrants to Customer that the desktop software licensed from it will perform in substantial conformance to its program specifications, for a period of one (1) year from the date of original purchase from SAJE Technology. SAJE Technology warrants the media containing software against failure for a period of one (1) year from the date of original purchase from SAJE Technology. No software updates are provided. SAJE Technology does not provide any warranty for any third party applications software that is licensed to Customer by the third party. SAJE Technology’s sole obligation with respect to this extended warranty shall be (at SAJE Technology’s discretion) to refund the purchase price paid by Customer for any defective software product or to replace any defective media with software which substantially conforms to applicable SAJE Technology published specifications. SAJE Technology makes no warranty or representation that its software products will meet Customer’s requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

SAJE Technology shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on this product or any part thereof. Except to the extent prohibited by applicable law.

**OBTAINING WARRANTY SERVICE:** To obtain warranty service, contact your local dealer or SAJE Technology at 1-847-756-7603. Customer must contact SAJE Technology within the applicable warranty period to obtain warranty service authorization. Dated proof of original purchase from SAJE Technology including serial number will be required. SAJE Technology is not responsible for customer products or parts received without a warranty service authorization. In the United States, SAJE Technology may ship a replacement product or part prior to receiving the original product or part (“advance exchange”). Customer is responsible for costs related to shipping to SAJE Technology and SAJE Technology recommends the customer insure all products prior to shipping.

SAJE Technology  
765 Dixon Ct.

Hoffman Estates, IL 60192

SERIAL NUMBER

This warranty applies to products sold in the United States and Canada only.

Batteries are not covered under this warranty at any time.

**\*\*\*THIS PAPERWORK IS PROOF OF YOUR WARRANTY-PLEASE DO NOT DISCARD\*\*\***